



# गोस्वामी तुलसीदास राजकीय स्नातकोत्तर महाविद्यालय कर्वी चित्रकूट(उ०प्र०) 210205

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## Students Satisfaction Survey

(2023-24)

### Goswami Tulsidas Government P.G. College, Karwi, Chitrakoot

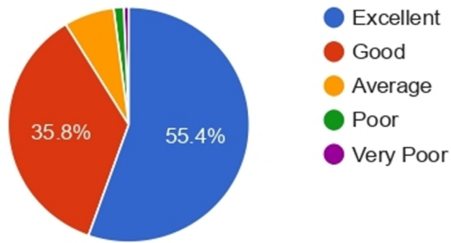
The primary purpose of higher education is creation of knowledge and propagation for the development of world through innovation and creation of prepared minds of students. Hence, higher education institutions are increasingly recognizing and are placing greater emphasis on meeting the expectations and needs of their students. So, successful completion and enhancement of students' education are the major reasons for the existence of higher educational institutions. This positive development in higher education shows the importance of educational institutions understanding student satisfaction in a competitive environment. Both academic and students perceive physical facilities are more important than general. i.e. students must satisfied with factors related to comfortable learning environment, public spaces, campus accessibility and satisfied with laboratory and teaching facilities.

Our College has administered student satisfaction surveys in order to elicit student opinion and perspective regarding institutional environment, programs, and services. We have prepared Student survey forms with certain questionnaire by considering the following factors

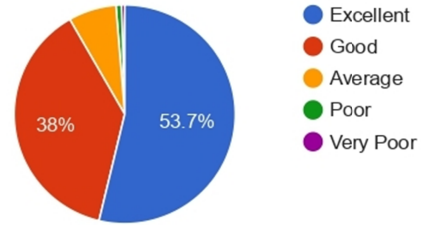
- ✓ Infrastructure facilities available in the college
- ✓ Learning resources available Lab facilities available in basic science and computer science department.
- ✓ Career guidance
- ✓ Efforts by the college to improve the quality of teaching and learning.
- ✓ Mechanism of Grievances redressal
- ✓ Helpfulness by the college administrative staff
- ✓ Evaluation system
- ✓ Encouragement provided to the students for participation in extracurricular
- ✓ Institutional sensitivity to provide educational, social, personality development programs, career oriented programs etc.

**Outcome:** This survey appears to be making a genuine effort to gather feedback to improve the effectiveness of the experience for students in the institution. The result of the survey is shown in the form of Pie chart below. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some comments which will help us to improve ourselves in some aspects. The result of the survey is shown in the form of Pie chart below.

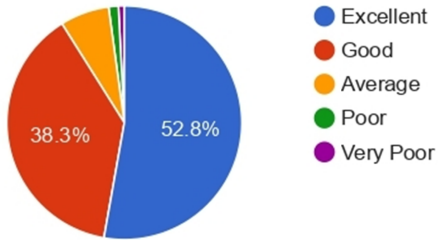
**1. Status of syllabus covered in class:**



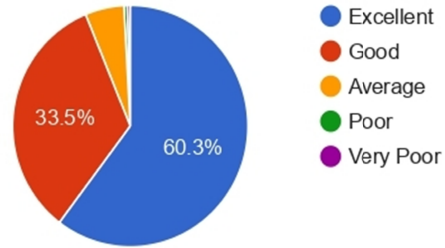
**2. Ability to bring conceptual clarity and promotion of thing ability by teacher:**



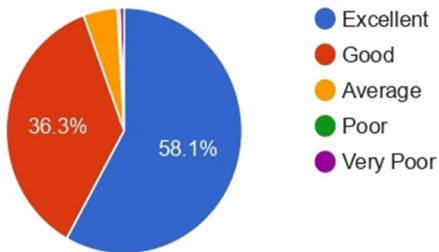
**3. Illustration of theory concepts with practical examples and applications:**



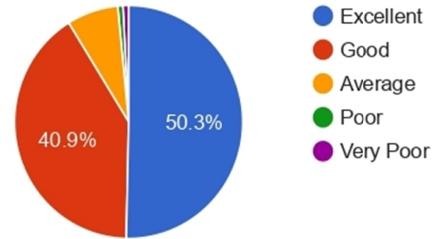
**4. Tachers communication skills:**



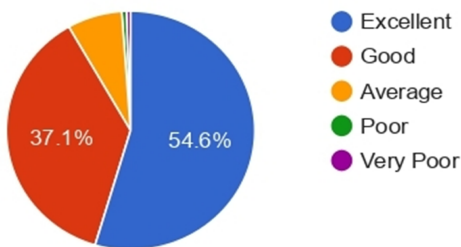
**5. Teachers approach of teaching:**



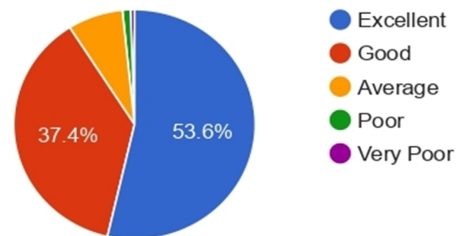
**6. Fairness in internal evaluation:**



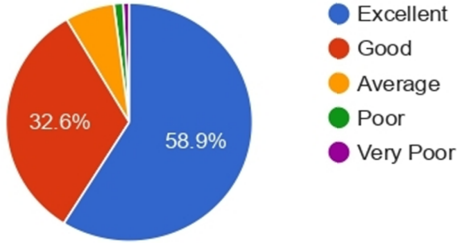
**7. Teaching and mentoring process of your college**



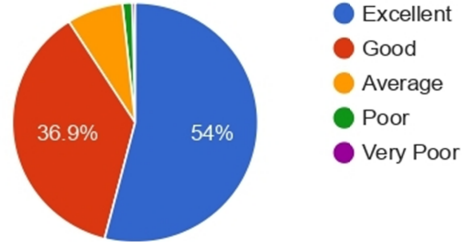
**8. College provide platform for overall growth of students:**



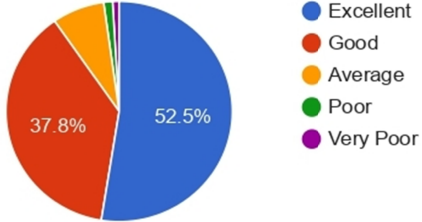
9. Guidance by teachers for career development of students:



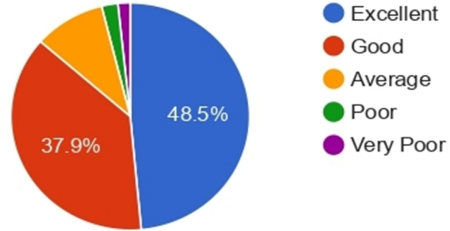
10. Extracurricular activity in college to support overall growth of students:



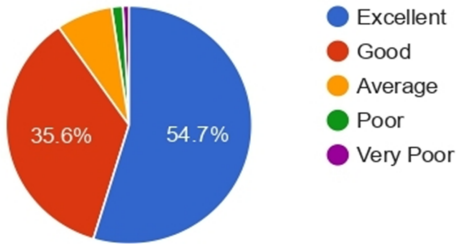
11. Quality of teachers support to identify and overcome your weaknesses:



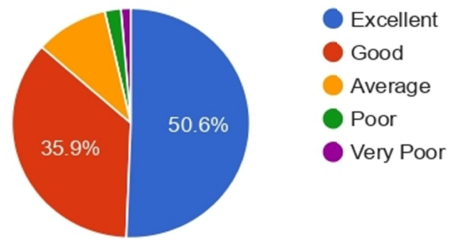
12. Uses of ICT tools by teachers:



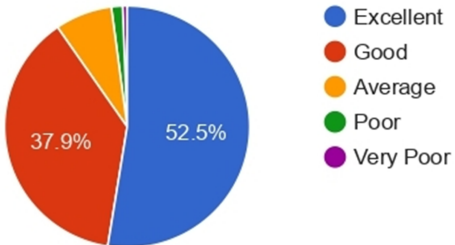
13. Sport facility of your college:



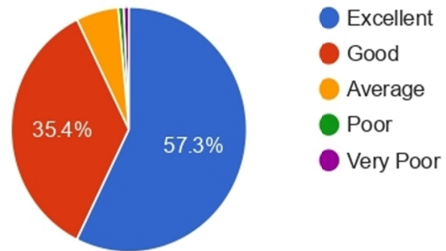
14. Library facility of your college:



15. Curriculum cover environmental and human right issues:



16. Overall quality of teaching learning process of your college:



## **The following points emerged from the analysis of students' feedback survey:**

- Most of the students are highly satisfied with the academic and other supporting facilities for teaching learning.
- Vast majority of the students are happy with the staff/library staff in the department.
- Most of the students are happy with the extracurricular activity in the campus.
- Vast majority of the students are happy with the sport facility.
- Some students have required additional support to enhance their capability by organizing more workshops on soft skills, interview handling, preparing for competitive exams etc.
- Students expressed satisfaction with the functioning of Grievances cell and counseling.
- The students are happy with the buildings/classrooms.
- Majority of the students agreed that overall atmosphere in the college campus is excellent/good.

## **STUDENTS SUGGESTIONS**

- More Sports events should be organized
- Information related to students should be available on online notice board
- Books should be provided in Hindi medium and according to NEP syllabus.
- More Projectors should be installed in classrooms for better understanding.
- Students should be made aware about their career.


The feedback & suggestions obtained are discussed with the higher authorities and the issues of special concerns are addressed and discussed in the in-house meetings for the upcoming session. Required actions were taken in the form of sending circulars to departments.



## Action Taken Report:

Following action was taken on Feedback from Students-

1. More sports programmes events were organized.
2. Books of latest editions are regularly purchased in libraries as per the course syllabus.
3. Projectors were installed in the classrooms to use different teaching aids which help students in better learning and understanding
4. Efforts have been made to improve the internet and Wi-Fi facilities in the campus.
5. Students are made aware of outcome of the programme during Orientation/induction Programs in the beginning.
6. Teachers are asked to undertake more experiential teaching learning process. Teachers are also using PowerPoint presentations for enhancing teaching learning experience.
7. More career guidance and soft skill development schemes have been implemented.
8. College organized interactive sessions with prominent speakers on guidance and career counseling as well as motivational talks.



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